

Registration Information

How do I register my child?

We will begin processing member registrations April 1 and open registrations April 15. To make this process as fair as possible, we do not accept phone, in-person, or online registrations. **Sorry, registrations postmarked before April 1 will not be accepted.** All registrations will be filled in the order in which they are received.

Can I register more than one child?

Yes! Please include a separate form for each child. You may duplicate the attached registration form or print one from our website at www.rosamondgiffordzoo.org. If you have children who wish to attend the same session together, please mail their separate registration forms in the same envelope.

My child is smart for his age; can I register him for an 'older' class?

We feel that campers can maximize their Zoo Camp experience by interacting with peers at their own age level and no exceptions will be made to the age requirements. All sessions offer hands-on learning that is age appropriate. Please register your child for the grade he/she is **going into** in the fall.

What if the week I want is filled?

Summer camp sessions fill quickly, so please indicate a second session choice on your registration form. If your first choice is full, we will automatically place your child in your second choice session. If you do not indicate a second choice, you will be placed on a waiting list for your first choice session. You will be contacted if this situation occurs. Your confirmation letter indicates the session you are registered for, so please read it carefully.

How does the waiting list work?

All registrations received after Camp sessions are full will be held on the waiting list and you will be contacted immediately to discuss your options. If a space becomes available during the waiting period, we will notify all registrants wait-listed for that session, and the space will be filled on a first come, first serve basis.

What if I need to cancel?

If your child is enrolled and you must cancel for any reason, your registration fee is non-refundable unless a child on the waiting list can fill your space. In the event the cancelled space is filled, a 25% processing fee will be deducted from your refund.

Camp FAQs

Can I drop my child off early or pick him/her up late?

Yes! The Zoo is pleased to offer *Play Care* for parents who need to drop off their child early or pick up their child late for an additional fee. *Play Care* may include games, movies, or quiet reading and is not a part of the normal Zoo Camp curriculum. Morning *Play Care* runs 7:45 to 9:00 am and evening *Play Care* runs 4:30 to 5:15 pm. You may register your camper for one or both *Play Care* sessions. AM **or** PM care costs \$25.00 per week per camper and both AM **and** PM costs \$50.00 per week per camper. *Play Care* is not offered per diem; you must register and pay for a full week of *Play Care*. If you are late picking up your camper and are not registered for *Play Care*, regular late fees will apply. If you pick up your child after 5:15, regular late fees will apply. Pre-registration is required, we cannot accommodate drop-ins.

Why do I need my driver's license to pick up my child?

For your child's safety, we require that every person who will be picking your child up from Zoo Camp be registered with our instructors. Before your child can leave zoo grounds, the person picking him/her up must provide a photo ID and sign for your child.

What are the qualifications of the Zoo Camp Staff?

All Camp staff members are professionals who have experience working with children. Camp staff must pass a criminal background check and will receive extensive training before camp starts. The Camp Director and other Zoo Staff are trained in CPR and first aid.

Can I stay with my child during camp hours?

If you feel your child cannot remain in camp without you for more than a few minutes, he or she may not be ready for summer camp at this time. Parents may not stay with their child during camp hours.

Will my child be able to go into exhibits with the animals?

We have a variety of touchable outreach animals that your child may encounter during the week such as snakes, lizards, and small mammals, and older campers may have the opportunity to go behind the scenes with keepers. For the safety of your children and our animals, contact with most animals is strictly prohibited.

What if my child needs medication?

Zoo Camp instructors are prohibited by law from administering any medication, including insect repellent and sun block, to children at Zoo Camp. Campers capable of self-medication must submit the provided form signed by both their doctor and a parent. Please make arrangements to have medication administered outside of Zoo Camp hours. You will have the opportunity to notify us of any medical condition your child may have after you register.

What can my child expect at Zoo Camp?

Your child can expect to participate in fun, hands-on learning that explores every aspect of our Zoo. We will provide every child with a camp T-shirt, water bottle, and healthy snacks each day. Each camper is expected to wear the camp T-shirt every day in order to identify them as a Zoo Camper to the public and Zoo staff. If you would like to purchase additional t-shirts, please indicate this on your registration form. T-shirts will not be available to purchase after June 1.

What if I have questions about Zoo Camp?

If you have any questions regarding Zoo Camp policies or procedures at any time, please do not hesitate to contact Liz Schmidt at 315.435.8511 ext. 205 or e-mail her at Lschmidt@rosamondgiffordzoo.org

