

ROSAMOND GIFFORD



Rosamond Gifford Zoo Zoo Camp Behavior Policy

Zoo Camp staff works hard to ensure that all campers have a safe, educational, and fun time while at Zoo Camp. Behaviors which disrupt Zoo Camp staff from effectively supervising, instructing, or interacting with campers will not be tolerated. Such behaviors may include, but are not limited to, leaving the camper group without permission, physical aggression towards staff or other campers (kicking, biting, hitting etc.), and verbal aggression towards staff or other campers (cursing, screaming, name calling, inappropriate language or comments, etc.). Aggressive or disrespectful behavior towards any animal at the Zoo, including throwing objects into exhibits, physically assaulting animals, or crossing barriers into 'staff only' or 'animal only' areas without permission will not be tolerated.

The following actions will be taken if the above mentioned behaviors are observed:

1. Staff will issue a verbal warning the camper to stop the disruptive behavior.
2. Staff will issue a second verbal warning with a timeout from the activity.
3. Upon the third offense, staff will alert the Camp Director to the situation and the camper will be removed from the group for a time out in the Director's office. The Camp Director will call the camper's parent/guardian to discuss the behavior in question.
4. If the behavior continues, the Camp Director will call the camper's parent or emergency contact to have the camper picked up from Zoo Camp immediately.
5. No refunds will be issued in the case of dismissal from camp based on inappropriate behavior.
6. The camper may return to camp the next day if the behavior is corrected, but repeat offenses will not be tolerated and the camper will be removed from camp activities permanently.