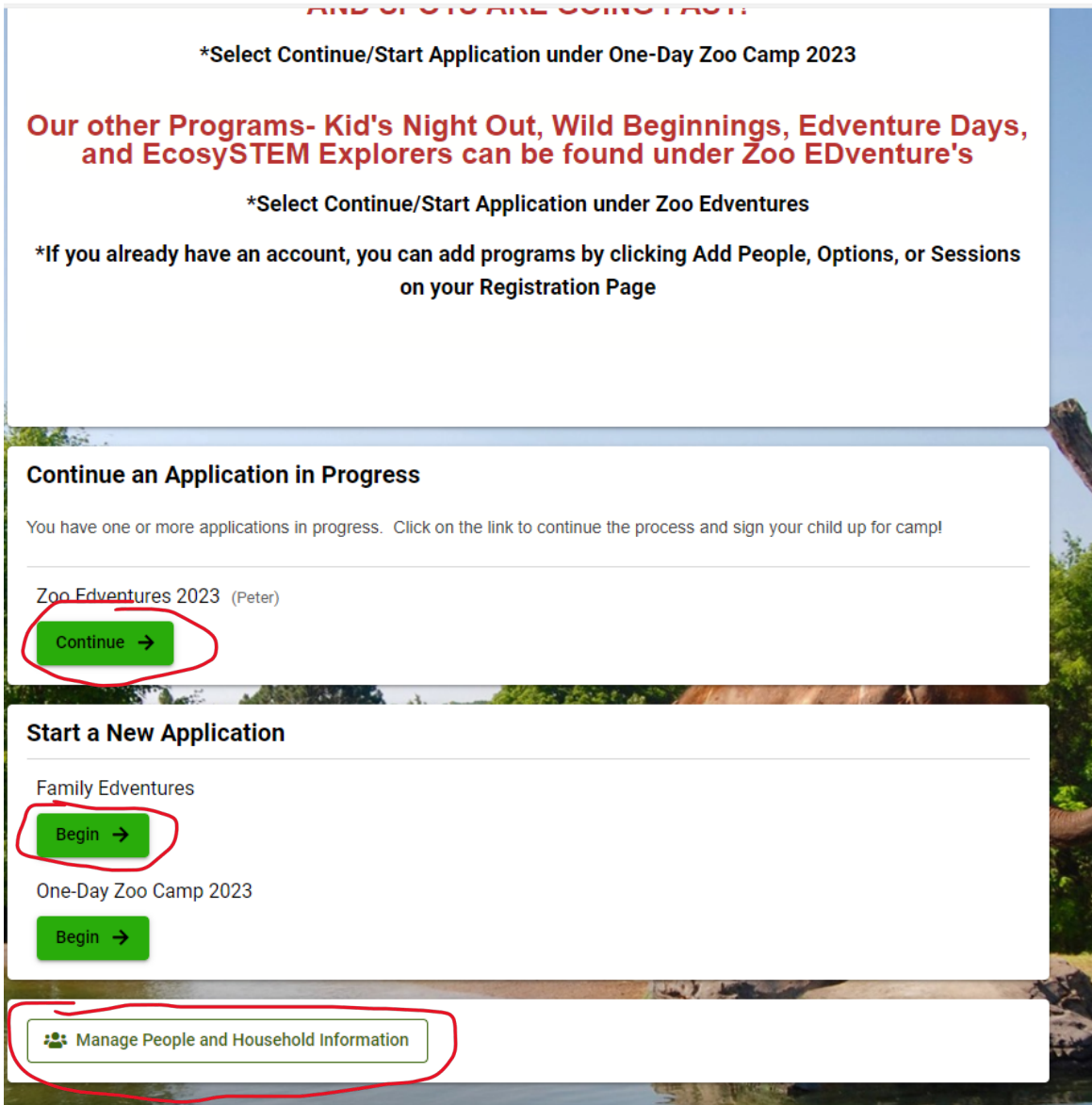


Education Program Registration Manual

Need some help registering for an education program, no problem. Follow this manual for a step-by-step guide on registration.

1. Once you have logged in or created an account you will see our home page. To start an application, click on the **Begin** button or to finish an existing application hit **Continue**. If you wish to edit your household details, add a parent or a child- Click **Mange Household Information**



If you have already registered for a past program hit **View Details** then hit **Add People Sessions and Options** to register for new programs.

***Select Continue/Start Application under One-Day Zoo Camp 2023**

Our other Programs- Kid's Night Out, Wild Beginnings, Edventure Days, and EcosySTEM Explorers can be found under Zoo EDventure's

***Select Continue/Start Application under Zoo Edventures**

***If you already have an account, you can add programs by clicking Add People, Options, or Sessions on your Registration Page**

View My Submitted Applications ^

Click here to view registration details including your invoice and what you have signed up for so far. You can also complete your forms and/or add additional registration items.

Zoo Edventures 2023 (Peter)

View Details ☰

Start a New Application

Family Edventures

Begin →

One-Day Zoo Camp 2023

Begin →

Manage People and Household Information

My Zoo Edventures 2023 Details [← Home](#)

Welcome to the parent account page!

To get the most recent information on all our education programs, including camps, please visit our [website](#).

Summary

Peter Rahner
Wild Beginnings
 ▪ December 10:30 Registered

[+ Add People, Sessions, or Options](#)

Forms

Household Form UPDATE

Peter Rahner ^

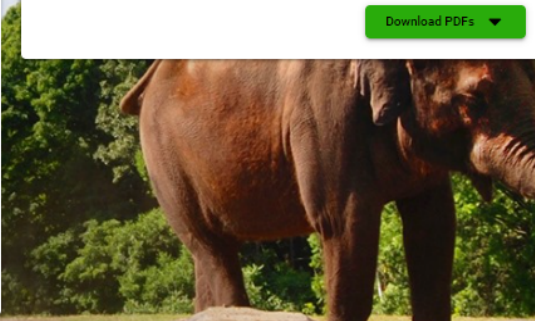
Medical Form	SUBMITTED
Child Information	SUBMITTED
Waivers and Agreements	SUBMITTED

Download PDFs

Financial Legend

Total Charges		50.00
10/13/2023	Online Payment: Credit Card	35.00
10/5/2023	Cash	15.00
Amount Due		0.00

Download Printable Season Account Statement



- Once you have selected an application you will see our information and policies page. Please read over this page before proceeding. It has information on refunds, discounts, and payment.

Welcome to online registration for One-Day and School Break Camps at the Rosamond Gifford Zoo! Please read the following important policies and procedures before you begin registration:

Members/Membership Discount

Members will receive a 7% discount on all camp sessions. Please make sure your membership is up to date. Please note that the participant must be covered under the membership account number to receive the discount. If non-members utilize the membership discount and membership registration period, you will be refunded and placed on the waitlist to be contacted when non-member registration begins. Call membership at (315) 435-8511 x8537 for any questions or concerns related to your membership account or to sign up for a membership. **YOU MUST USE MEMBER DISCOUNT CODE: RGZMember2023** in order to receive the discount (membership will be validated).

Age- Appropriate Registration

All sessions offer hands-on learning that is age appropriate. Only sessions that are appropriate for your child's age will appear to register for. Please contact the camp director for any questions or concerns regarding our policy.

Waitlist

You will have the opportunity to be added to the waitlist during the registration process. If space becomes available during the waiting period, we will notify all parties on the waiting list in the order received.

Cancellation/ Refund Policy

All education programs will run as scheduled unless the zoo has been closed by order of Onondaga County administration. No refunds or rain checks will be given for 'no-shows' for any reason. If the zoo cancels the education program due to lack of enrollment or severe weather, a full refund or program credit will be given. **If you must cancel for any reason, your registration fee is nonrefundable unless a person on the waiting list can fill the space.** In the event the cancelled slot is filled, a \$5 processing fee will be deducted from the refund of each camp registration. If there is no waiting list for the program you are cancelling, no refund will be issued.

Payment Options

Currently, we are only accepting credit/debit card payments through this registration portal. If you cannot pay by credit/debit card, you must contact the zoo camp office to register/pay in person by calling 315-435-8511 x8559.

Instructions

Clicking "Continue" on this page will take you directly to the online camper application. Please note that payment in full will be required in order to complete registration. All other forms must be completed no later than two weeks prior to the start of the camp session. These forms only need to be completed once. You will be sent some camp specifics in the weeks prior to camp beginning.

If you do not see a page like this, then you have already registered for a past program. It will take you immediately to the program options page (see below)

3. Once you have reached the program options page it will show you all the programs available to the child you have selected. Click show details to add the program to your cart. This will also show you additional items you can add to your registration, such as lunch. You can also add any discount codes at this time under cart summary.

Note: programs that your child is not eligible for will not show up.

Registration for Zoo Adventures 2023

[Home](#)



You can register more than one child at the same time!

Go to Step One- People by hitting the previous button at the bottom of the page. Simply click on the child's name and select what you want to register them for. Keep in mind that if someone is checked off, they will need to have something in their cart in order to move on to the next step of the registration. After you select camp sessions for each individual you can continue to fill out the forms. If you do not see all of your children to register or you only want to register a select person, use the "add/remove people" button near the bottom of this screen.

You will need to click on "add to cart" to properly add the session to their cart. Once you've added it to their cart, the corresponding session options will appear.

YOU MUST USE MEMBER DISCOUNT CODE: RGZMember in order to receive the discount (membership will be validated).

If you have registered a first child and wish to register additional children for the same program, you can apply an extra child discount. You can apply this discount above with the code: Extra Child

Select Sessions for Peter

Search by name...



Expand all

Wild Beginnings

October 9:15 50.00

October 16 - 30, 2023 | [Show Details](#)

November 9:15 50.00

November 6 - 20, 2023 | [Show Details](#)

Cart Summary

Peter Rahner

Subtotal -

Taxes -

Credit applied 15.00

Total -

Select Sessions for Peter

Search by name...



Expand all

Wild Beginnings

✓ October 9:15 50.00

October 16 - 30, 2023 | [Hide Details](#)

[Remove from cart](#)

Cart Summary

Peter Rahner

Wild Beginnings

October 9:15 ~~X~~ 50.00

[+ Enter a Discount Code](#)

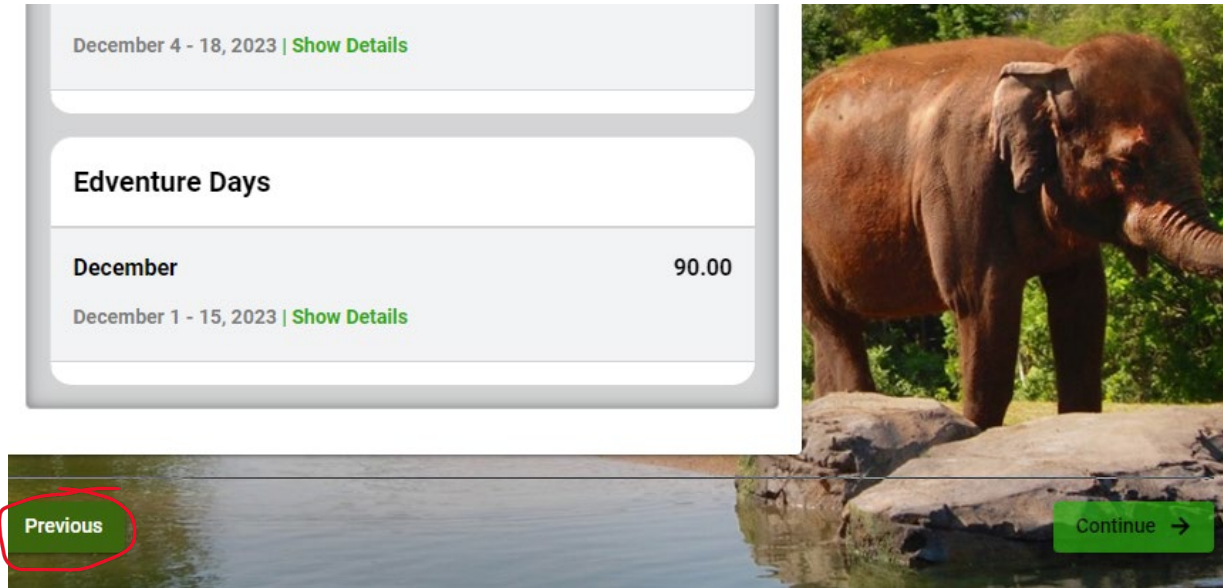
Subtotal 50.00

Taxes -

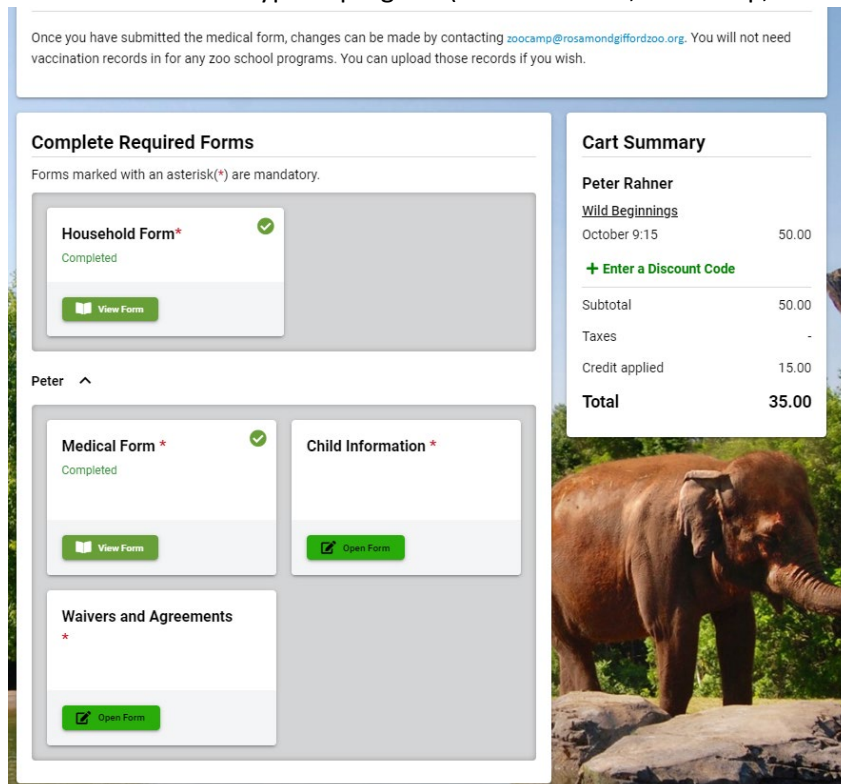
Credit applied 15.00

Total 35.00

If you wish to unselect or add another child to register, hit the **Previous** button at the bottom of your screen. This will let you select the people you want to register or add new people.



4. After you have selected your programs, hit **Continue**. This will take you to the forms. The forms must be completed before your child attends the program. If you are attending zoo camp the forms do not need to be completed before full registration, but they must be completed two weeks before the first day of camp. Once you have completed these forms for a program, the information will be saved if you attend any future programs. You will only need to complete these once for each type of program (Zoo Adventure, Zoo Camp, Family Adventures)



5. Payment- Select your type of payment (at this time we are only accepting credit or debit cards) and hit **Continue**

People Sessions Forms **Payment** Review Confirmation

Registration is not final without process of payment.

Payment Options

Credit Card

The Rosamond Gifford Zoo accepts Visa, Mastercard and Discover.

Cash or Check

Payment of cash or check is not available through this system at this time. Please contact zoocamp@rosamondgiffordzoo.org to register in person.

Cancellation/ Refund Policy

All education programs will run as scheduled unless the zoo has been closed by order of Onondaga County administration. No refunds or rain checks will be given for 'no-shows' for any reason. If the zoo cancels the education program due to lack of enrollment or severe weather, a full refund or program credit will be given. If you must cancel for any reason, your registration fee is nonrefundable unless a person on the waiting list can fill the space. In the event the cancelled slot is filled, a 25% processing fee will be deducted from your refund per session. If there is no waiting list for the program you are cancelling, no refund will be issued.

Choose a Payment Option

Credit

Select a Payment Method

Credit Card

Cart Summary

Peter Rahner
Wild Beginnings
October 9:15 50.00

[+ Enter a Discount Code](#)

Subtotal	50.00
Taxes	-
Credit applied	15.00
Total	35.00

Previous Continue →

6. After hitting **Continue**, it will take you to the review and pay page where you can see which programs you are registering for, if all your forms are completed and a section to enter your credit card information. **If you have not yet added your discount code, you will need to return to any of the previous steps to apply it.** If you wish to add other programs or people you can hit the **Return to People** or **Return to Sessions** Button.

Review, Pay and Submit

Registration Items

 Return to People

 Return to Sessions

Peter Rahner

Wild Beginnings

▪ October 9:15 (October 16 - 30, 2023)

50.00

[Have a Discount Code?](#)

Credit applied: 15.00

Total: **35.00**

Forms

Household Form *

COMPLETED

Peter Rahner

▪ Medical Form *

COMPLETED

▪ Child Information *

COMPLETED

▪ Waivers and Agreements *

COMPLETED

 Return to Forms

Payment

Payment Option

▪ Credit

Date

Amount

Today

35.00

Payment Method

▪ Credit Card

7. Once you have completed this step you should receive a confirmation email. If you wish to edit any of the information after registering you can log back into your account and click **View Details**.

If you have any Additional question please contact Amanda Ives at (315)435-8511 ex. 8506

Email: aives@rosamondgiffordzoo.org